



Bay Area Regional User Group
August 21, 2018

Agenda

Kindly hosted by: SVB Financial Group, 3003 Building, 3003 Tasman Drive, Santa Clara, CA 95054

- 8.30am** **Arrivals**
- 8.45am** **Welcome and Introductions**
Ramya Ragavan, Fusion Risk Management (30 mins)
- 9.15am** **What's Trending at Fusion**
Hear the latest news & events from Fusion and learn more about available community events and resources including RUGS, Solutions, Fusion Central and Fusion Academy.
Ramya Ragavan, Fusion Risk Management (30 mins)
- 9.45am** **Lightning Experience**
Learn. Plan. Prepare. Lightning Experience is the next generation of the Salesforce platform featuring a modern look and feel, new user features, and configuration tools. Administrators can build better, more user-friendly applications to minimize training and allow users to work faster.
Mike Geier, Fusion Risk Management (60 mins)
- 10.45am** **Networking Break (25 mins)**
- 11.10am** **Group Spotlight Discussion - Training and Engaging Users**
All Attendees, moderated by Ramya Ragavan (55 mins)
- 12.05pm** **Networking Lunch (45 mins)**
- 12.50pm** **Discover What's Possible with Fusion**
Learn how to leverage existing features and capabilities to help evolve your program and be more effective and efficient.
Mike Geier, Fusion Risk Management (60 mins)
- 1.50pm** **Networking Break (25 mins)**
- 2.15pm** **Group Spotlight Discussion - Incident Management**
All Attendees, moderated by Ramya Ragavan (55 mins)
- 3.10pm** **Fall Release Preview**
Learn about new innovations and capabilities coming up in the next release.
Mike Geier, Fusion Risk Management (45 mins)
- 3.55pm** **Planning for the next RUG Meeting**
Ramya Ragavan, Fusion Risk Management (5 mins)
- 4.00pm** **Closing Comments**



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Additional Information

Meeting Location:

Meeting will be held at SVB Financial Group, 3003 Building, 3003 Tasman Drive, Santa Clara, CA 95054

Security Check-In:

For safety and security measures, please be prepared to show valid photo ID for entrance to the building.

Breakfast and Lunch:

Breakfast and lunch are provided at no cost to attendees. If you have any dietary restrictions, please email fusionrugs@fusionrm.com.

What to bring with you:

We encourage each attendee to bring some content with them to share with the group:

1. An accomplishment in your program that you are extremely proud of:
 - a. a new process you designed to become more efficient;
 - b. a new capability you developed on the Fusion Framework System;
 - c. a solution to a challenge you were faced with.

2. A problem or challenge you are facing or struggling to resolve:
 - a. specific to your program;
 - b. specific to your organization or industry;
 - c. specific to your implementation of the Fusion Framework System.

Future Meeting Schedule:

02/26/2019	BOX, 900 Jefferson Avenue, Redwood City, CA 94063
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